



IN-PERSON FILM SCREENINGS AND EVENTS AT INSIDE OUT GENERAL PUBLIC COVID-19 GUIDELINES

Our Commitment to You

The health and safety of our visitors, volunteers and staff is our top priority. The Inside Out team is committed to providing our patrons with enhanced safety measures, as well as carefully following public health guidelines, to further make your cinema going experience enjoyable and secure. This applies to both TIFF Bell Lightbox and Artscape Sandbox. We are taking the following measures:

Inside Out will keep mandatory mask wearing in place for its 2022 film festival (May 26 - June 5) until June 5.

- All visitors must wear a mask that covers their mouth, chin and nose at all times unless they are actively eating or drinking.
- Increased cleaning and disinfection of frequently touched surfaces prior to all screenings and throughout the day at all our venues, including TIFF Bell Lightbox and Artscape Sandbox.
- 3 ply masks are available at the venue and will be issued to patrons upon request at the Inside Out Box Office/Membership Desk/Industry Desk.
- Hand sanitizing stations and antibacterial wipes will be made available throughout the venue.

- Theatres will continue to be sold at 100% capacity. Proof of vaccinations is no longer required yet highly recommended for all in-person screenings.
- For the safety of all our patrons, you must sit in your pre-assigned seat.
- If a seat change is needed for health concerns, if you are uncomfortable with the behavior of a fellow attendee, please ask an Inside Out staff member for further inquiries and assistance, and we will do our best to address the situation.
- Ensure physical distancing when possible. Avoid crowding in the lobby, outside cinemas, at registration desks or bathrooms is highly recommended at the venues to curb the spread of COVID-19. Please abide by line up signage.
- Guests are encouraged to frequently wash their hands for at least 20 seconds with soap and warm water.
- **If you are feeling sick, showing common symptoms or have been exposed to someone with COVID-19, Inside Out requests you to please stay home.** Please get in touch with the Box Office to learn more about our COVID-19 exchange/refund policy, boxoffice@insideout.ca.

COVID-19 Information from our Venue Partners

TIFF's Response to COVID-19

In response to the Province of Ontario's updated timeline on removing the masking mandate, as of March 21, 2022, all staff and visitors to TIFF Bell Lightbox must continue to wear a mask for the duration of their time inside the building. Masks are mandatory for all staff, visitors, and guests at TIFF Bell Lightbox unless you are actively eating or drinking in your seat in the cinema.

Theatres will continue to be sold to 100% capacity. Concessions will be available.

For more information about the Health and Safety Protocols at **TIFF**, please visit: <https://tiff.net/covid-19>

ARTSCAPE

How the COVID-19 restrictions will impact you at **ARTSCAPE** venues

(updated as of March 9, 2022)

<https://www.artscape.ca/2022/03/09/how-the-covid-19-restrictions-will-impact-you-march-2022/>

Additional Resources:

For any **access needs** (or accessibility concerns) for upcoming Inside Out events, please contact Michael McNeely at michael@insideout.ca. Accommodation plans can take time to implement, so the earlier the better. Thank you!

COVID-19: What to Do if You Have COVID-19 Symptoms

<https://www.toronto.ca/home/covid-19/covid-19-what-you-should-do/covid-19-what-to-do-if-you-have-covid-19-symptoms/> *(updated as of April 8, 2022)*

The City of Toronto's response to COVID-19 *(updated as of April 7, 2022)*

<https://www.toronto.ca/home/covid-19/>

International travelers to Canada must follow the government's requirements for vaccinated travelers and make use of the ArriveCan app.

For more information, please visit **Travel to Canada:** <https://travel.gc.ca/travel-covid/travel-restrictions/covid-vaccinated-travellers-entering-canada#determine-fully>