Redeeming a festival ticket package:

- **Sign-In to your _Elevent_ account** using the email and password associated with your membership, pass or account. (_click **Forgot Password** to reset password_)
- A prompt to redeem your package will pop up! Click on **Fulfill Package**
- Search **Inside Out** in the search bar and click on **Search Events**
- Find the film you would like to see and click **Get Tickets**
- Select the type of screening **(in-person** or, if available, **virtual)**, select theatre section
- Select the **FREE** ticket type (_you will see the package title next to it_)
- **In-Person Screening?** Click on **Select Your Seat**, and seating map will pop up for you
- Click **Add to Cart**
- **Digital/Virtual Screening?** You won't select a seat, just click **Add to Cart**
- Repeat these steps for all of the films in your package
- When you have fulfilled your package, click **Check Out**
- **Complete Order** - a confirmation email will be sent to you with a list of your films
- For **In-Person Screenings** - individual PDF tickets will be attached to your confirmation email - have these tickets ready to scan at the theatre door for entry
- For **Digital Screenings** - you will receive an individual voucher code to access the film on our watch platform (watch.insideout.ca) before the digital film becomes available

For memberships, passes or accounts that include a Digital All-Access Pass:

- Visit **watch.insideout.ca**
- Log-in to the **Pass Holders** field using the email and password associated with your membership, pass or account
- Once logged in, you will see all of our digital programming offered
- Digital screenings become available to watch the day after their in-person premiere, and become unavailable at 11:59pm on June 4th.
- **Our digital screenings are geoblocked to Ontario only, therefore you MUST be in Ontario to view our digital programming**