



Redeeming a Festival Ticket Package on insideout.ca:

- Click on “**View The Full 2024 Festival Program**”
- Click **Login** (*top right of your screen*)
- **Login** with email address associated with your membership/ticket package
- Click “**Continue with Elevent**” - (*Do NOT “Continue with Facebook”*)
- Enter your **Password** (*click **Forgot Password** to reset password*)
- **Hover over your name** (*top right of your screen*), select **My Account**
- Click on **Fulfill Package**
- Click **Buy Tickets** on the screenings you would like
- Select **Showtime** (*in-person or digital, if available*)
- **If in-person**: Select the **section of the theatre** you would like to sit in
 - Select the **number of tickets you would like** (*max 4 per screening*)
 - Click **Add to Cart**, and a seating map will pop up for you
 - Select your seats, and **Add to Cart**
- To add tickets for other screenings, click **Continue Shopping**
- Once your package has been fulfilled, click **Continue To Checkout**
- Review your order, and click **Complete Fulfillment**

For memberships & passes that include a Digital All-Access Pass:

- Visit watch.insideout.ca
- Log-in to the **Pass Holders** field using the email and password associated with your membership
- Once logged in, you will see all of our digital programming offered
- Digital screenings become available to watch the day after their in-person premiere, and become unavailable at 11:59pm on June 5th.
- **Our digital screenings are geoblocked to Ontario only, therefore you MUST be in Ontario to view our digital programming**